



Minute of the meeting held on 15 August 2018 in St Patricks School

PRESENT: , Janet Mckerral, Margot MacMillan, Amy Jarvie, Alan Stevenson, Kay Thomson, Bill Craik, , Jean McLachlan, Jim Hutcheson, lynsey Bastion, James McCormack, Jane Winters, Anne McDowall, Cherie Storey, Carol Sullivan

ALSO PRESENT: Jean Jones, Heather McVey, Mark Kerr, Jamie Hepburn (MSP)

Additionally there were 30 members of the Public in the Gallery

Apologies Charles Coultard, Scott Johnston

1. Police Report

Due to shift patterns Police Scotland were unable to attend. However the undernoted report was provided by PC Lynne Cole:

Please find below the figures for the Kilsyth community council meeting August 2018.

Kilsyth figures from 15 July 2018 until 15 August 2018 are as below :-

202 calls made to police for Kilsyth town centre, Kilsyth East + Croy, Auchinstarry and Banton. Of these calls made to police, this has resulted in 40 crimes recorded and 21 crimes have been detected.

Crimes of note are housebreaking and attempt housebreaking and these crimes have been detected and reports are forwarded to the children's reporter.

Ongoing work continues within the community regarding youth disorder and working in partnership with NLC to detect street traders without licences.

Police will be attending at all local schools to introduce themselves to new pupils and book the relevant talks needed to focus on what matters to the school and the surrounding community.

The main focus will be any current issues within the schools and adapt to the changing needs and concerns within this environment and provide them with full support within the local community policing team.

2. Matters raised by members of Public.

At the start of the new session the Chairman welcomed everyone to the Public Gallery and outlined the role of the Community Council, which acts as a standalone entity, but is also a statutory body which needs to be consulted on matters which affect the local community. The

agenda will reflect these statutory points, but will also pick up current issues, such as Main St, Parking, cleanliness of the town and other issues as they arise.

Repeated complaints to Police about a motor cyclist driving untaxed and possibly uninsured are being ignored. The cyclist travels along the side of the burn to Twechar where he works. Exact details can be provided to the Police as needed. Photographs are available and should be sent to Bill Craik.

Fire raisers are known to police , but still continue to set fire to Pitches.

These complaints will be raised again with the Police.

Action Janet Mckerral

3. Approval of the Minutes and Matters arising

The minutes of the March meeting were approved, proposed Lynsey and seconded by Margo.

Jean Jones had raised the issue of littering and the state of the port –a- cabin at St Pats with the football team coaches. However members of the public advised it had still not been removed Jean reported that the cabin is being moved.

Cars parked at Kirklands Crescent are an ongoing issue and it needs double yellows so Police can take action. Lynne will provide Jean with Statistics and she will raise with Roads dept. (ongoing).

The current “bin” calendar is out of date and requires updating.

Action Jean Jones

Doors Open day will be 8 September, but Friends of Colzium cannot get access, so Colzium will not be participating. However, it is hoped that the House will be open in the school October week.

Health Centre – Appointments

Contact had been made with Kilsyth Health Centre after concerns were raised at the last meeting regarding the appointment system. KCC requested that a member for the Practice come to one of our meetings, but the practice were unable to attend and sent the response below:

“The Partners at Kilsyth Medical Partnership have now fully discussed the contents of your email dated the 11th July 2018. Please see the below the Partnership’s response to the concerns raised.

Firstly, we appreciate there is a “bottle neck” scenario at 8am. This is currently being addressed as we plan to commence a pilot of a new appointment system which should hopefully resolve this issue. This will not be introduced until it has been fully advertised via our website, newsletter, posters, meeting with Pharmacies, fliers in the waiting area and with the support of our MSP, local councillors and hopefully the

Community Council. As mentioned in your email there is currently dissatisfaction with the system we have in place offering the 48 hours or two weeks in advance appointments. Going forward our routine appointments will be the first available over a longer period of time in advance. All urgent appointment requests will be triaged or signposted as appropriate and always as per the Royal College of General Practitioners' guidelines.

The practice has six incoming telephone lines (maximum number available to us with the current system provided by the Health Board) which are unaffected by any outgoing calls. "Signposting"- a government initiative, has also proved helpful to manage overwhelming demand but requires outgoing calls to direct patients (ie signpost) to new services set up specifically to allow patients needs not just to be met by the GP, but by fellow professionals such as pharmacists, opticians and physiotherapists. Accordingly, it is essential that at peak morning time, senior staff/GPs are advising and educating the appropriate patients with specific conditions relevant to signpost or triage by a GP via the telephones. The purpose of 'signposting' is to directly help manage an ever increasing demand on General Practice.

Sadly a lot of GP workload is no longer face to face contact with patients. We understand that this inherent change can lead to confusion and frustration with some patients. Despite this, we continue to strive to keep improving a very pressed service. At Kilsyth we have a higher than average doctor to patient ratio, although it is very important to note that the vast majority of GPs at the health centre are part-time. We are also responsible for the care of the patients in the local Nursing Home and Cottage Hospital. We endeavour to keep this ratio despite the difficult climate with very few doctors coming into General Practice and many hundreds leaving the profession or retiring in Scotland alone.

You make reference to the insufficient staff at Airdrie Out-of-Hours. This service is operated by NHS Lanarkshire and they should be contacted directly re any dissatisfaction you have with the service provided. Of note, our practice does not have a high inappropriate use of either the out-of-hours service or A&E.

We have had several meetings with local politicians who were welcomed and we had very supporting, fruitful discussion with them. This included 7.30am and lunchtime meetings so as not to infringe on patient access times. Indeed, they acknowledged by seeing for themselves the pressure on our service and were good enough to offer their support that if they could do anything to help e.g. patient education, communication, that they would be happy to do so.

On a more positive note we are very grateful to our extremely hard working Practice Manager who tirelessly strives to improve standards and is always ready to address our patients concerns. As such, we are disappointed that the Community Council email makes reference to management dismissal of patient concerns. This is not something we accept as valid by the clear evidence of the continued efforts with such issues handled daily by the Practice Manager.

As it's the 70th anniversary of the NHS very few people do not now appreciate the unprecedented demand the service faces. High standards of care and improvement in medical science have led to people living longer healthier lives. Clearly this is a

very positive achievement however, with huge implications for a service changed beyond recognition.

We trust the above is an acceptable response to the concerns you have raised.”

Disappointment was expressed by members of the Public that no one could attend from the Medical Partnership as this is a key issue to the community. The lack of engagement by the Clinic with the public further eroded trust between the Clinic and the Community. It was also noted that the response did not give any specifics on the Pilot scheme and that more information was needed. It would be helpful if the medical Practice could come to a meeting to give more information. Bill Craik will arrange to discuss our concerns with the Practice.

Action Bill Craik

Jamie Hepburn, advised that the method of operating appointments is up to each individual Medical Practice, and there are issues with people not attending for appointments. has requested a meeting with the Health Centre to discuss these issues and will report back.

- Action JMCK/ J Hepburn

Fire Station

Following the meeting last month, more concerns in Kilsyth over the future ability of the Fire Service to keep the town safe. Members of the public attended the meeting to question the changes taking place at the fire station. The Public expressed concern regarding the apparent erosion of the service being offered out of the Kilsyth Station.

Paul Devlin (Regional fire Chief) had been invited to attend the September meeting, but it was advised that he is moving to another role in the Fire Service. It was agreed to confirm who will attend.

In the meantime members of the public should write to their MSP. KCC will also raise collective concern.

Action All

A demonstration of the new equipment has been organised for 28 August in Cambuslang, Jean Jones will ask if two members of Kilsyth Community Council can attend.

Action Jean Jones/ Bill Craik

Call for One way routes in Kilsyth (ongoing)

Scott produced a map of Kilsyth and it was used to identify areas of traffic concern. Several areas were identified as streets where one way systems could help and included

- Backbrae Street
- Livingstone Park
- Parkburn Road –extension of yellow lines
- Mid Barrwood

- High Barrwood
- Courthill Crescent.

In other areas of the town where one ways are not possible gaps need to be created to allow passing places. E.g. Garrell grove and Arden grove.

Police also need to be involved in enforcing “no parking2 on give way junction at Ballmalloch Road.

Plans to be finalised at the next meeting. John Ashcroft had been invited to the meeting but was unable to attend, however he is happy to meet with members of KCC to talk through the issues. Bill Craik will arrange a meeting date.

Action Bill Craik

4. Treasurers Report

The Treasurer advised that the Funds in Admin account total£1236.58 and funds in the project account are£463.47.

Honoraria totalling £300 has still to be paid and Robert Pender is owed £15.58.
A payment to Civic week of £60 is also outstanding.
A copy of the audited accounts need to be signed by two KCC members and returned to the auditor and put on the website.

5. QR Codes (on going)

Bill has sent the details to Robert Pender to produce the “backup” data for the QR codes on the website. The website should be up and running for the next meeting.

Action Bill Craik

6. Planning

The following applications were considered and there were no objections.

Conversion of garage to habitable room,

14 Curlers Loan Kilsyth North Lanarkshire G65 0AX

Ref. No: 18/01013/CLP

Double Garage

5 Glasgow Road Kilsyth Glasgow North Lanarkshire G65 9AE

Ref. No: 18/00956/FUL

Garage and reposition of boundary fence

1 Barr Farm Road Kilsyth Glasgow North Lanarkshire G65 0DD

Ref. No: 18/00934/FUL

Two Storey extension

61 Arden Grove Kilsyth Glasgow North Lanarkshire G65 9LZ

Ref. No: 18/00930/FUL

Replacement windows

9 Burngreen Kilsyth Glasgow North Lanarkshire G65 0AG

Ref. No: 18/01026/FUL |

Clyde Valley Developments

Jean Jones had contacted CV, but so far there were no updates. Jean will speak with John Turnball.

Action Jean Jones

7. History and Heritage:

Friends of Colzium will hold a Heritage day on Saturday 18 August from 11am to 4pm in Colzium House. There will be slide shows, walks and garden visits.

Kilsyth Community Council will have a table to display photographs and memorabilia.

8. Environment

Rats – there have been numerous reports of sightings of rats (several in groups) in and around the waterways of the Garrell and Ebroch round the Burngreen and town centre. Residents were reminded that sightings should be reported to NL noethline at the time. However as this appears to be a growing issue JMck will report to environmental Health.

Action Janet Mckerral

High Line – There is an ongoing problem of flooding on the Highline, caused by vegetation and blocked drains, making the route impassable. It is also unclear as to whether the responsibility lies with NLC or Network Rail.

Jean Jones agreed to walk the route with local residents.

Action Jean Jones

9. Website

The number of visits in June 514 pages visited, with 400 for whats on, 81 were from France. In July there were 225 visits with 61 from France. New Business prospects were added. There were also updated items on the fossilised trees in Colzium, which are 325million years old. An article on the Garrell Burn will also be included, including a poem by Robert Bell.

The wavy paving in the Main St represents the Garrell and the poem was contained in the inscriptions on the plinth in the main street (now removed).

It was suggested that the this should be referred to the Local Development Team to put the poem somewhere in the town.

Action Bill Craik

10. Reports from other Organisations:

The Town twinning was 50 years old this year and 21 French people came on the May holiday weekend 24/28 May and was a great success. Thanks were expressed to the Council for the Soiree.It was an amazing evening in Colzium, with the presentation of an arch for the walled garden (kindly erected by NLC). The French were amazed at the beautiful location.

Civic week- Dinner Dance

A retrospective review of activities (for learning) will be held next week.

The programme for the wee was well delivered with Pop –up concerts in the Band Stand. There was a full range of diverse music from traditional to the modern.

11. Correspondence: None

12. A.O.C.B

Sheltered Housing

Residents raised concerns regarding the consultation on the proposed catergorisation of sheltered housing in Kilsyth. Jean Jones emphasised that no decision has been made and that the correspondence was informing residents that review was taking place. After the review their is a further process where reports have to go to “transformation” committe and also be scrutinised by elected members. Bill Craik will ensure KCC monitor are involved.

Concerns were also raised regarding response times for the community Alarm service ie did service users have to depend on support being sent from Motherwell? Jean Jones will Laise with Commnity Alarm service and get a response on how calls are handled.

Action Bill Craik/Jean Jones

The next meeting will be back in Burngreen Hall as normal.

These minutes are issued unapproved and will be presented for approval at the next meeting of the Community Council.

Date of next meeting 19 September 2018 at 7pm in Burngreen Hall Kilsyth

Chairman: Bill Craik

Secretary: Janet McKerral 4 Prospect Road Dullatur G68 0AN 01236 739765
secretary@kilsyth.org.uk

SERVING THE HISTORIC BURGH OF KILSYTH